

## Legal compliance and peace of mind

Milgas is a provider of gas appliance installation, servicing and maintenance for business. We offer a range of services to help you meet your legal requirements, reduce your energy costs and maintain a safe environment for your staff and customers.

All of our service plans include the basic level of cover as shown in HeatPlan 1.

### HeatPlan 1 Annual servicing and breakdown cover

A full annual service of the appliance and flue as per specification overleaf.  
A priority response to all breakdowns – 24 hour cover, 7 days per week.

### HeatPlan 2 Free labour on all breakdown activity for your appliances

Our Corgi qualified technicians will repair your appliance with no additional charge for their labour.

### HeatPlan 3 Free parts and labour on all breakdown activity for your appliances

Comprehensive cover saving you any unexpected costs in the event of a boiler breakdown.

### HeatPlans 1S, 2S & 3S

Breakdown cover for your entire central heating system including radiators and valves.

This upgrade to our standard HeatPlans will ensure you are never left in the cold in the event of a breakdown.

**HeatPlan Gold Option** – To comply with the 1998 Gas Safety Regulations (see overleaf) you will require our Gold Option in addition to one of our HeatPlans.

### Gold Option

This is a 'Gas Safety Record' with certification – for appliance, flue and installation pipework

We will complete a 'Gas Safety Record' at the same time as your HeatPlan service, allowing you to fulfil your legal obligations and providing you with peace of mind. For landlords we will complete the 'Landlord's Gas Safety Record'.

HeatPlan options	Components covered			Full legal compliance safety check, advice & certification if passed		Includes				
	Boiler & flue	Pipework	Central heating system upgrade available	Commercial & Employers	Landlords	Annual service and maintenance	24/7 emergency helpline	Priority response	Free breakdown labour	Free breakdown parts
HeatPlan 1	✓	✗	✓ 1S	✗	✗	✓	✓	✓	✗	✗
HeatPlan 2	✓	✗	✓ 2S	✗	✗	✓	✓	✓	✓	✗
HeatPlan 3	✓	✗	✓ 3S	✗	✗	✓	✓	✓	✓	✓
HeatPlan 1 Gold	✓	✓	✓ 1S	✓	✓	✓	✓	✓	✗	✗
HeatPlan 2 Gold	✓	✓	✓ 2S	✓	✓	✓	✓	✓	✓	✗
HeatPlan 3 Gold	✓	✓	✓ 3S	✓	✓	✓	✓	✓	✓	✓

Please refer to the specification overleaf and our Terms & Conditions for details of components and services covered by our HeatPlans.

Milgas HeatPlans are suitable for all catering, commercial, industrial and domestic appliances such as boilers and associated components within them.

For a free quotation please call 0800 849 6463 or email us: [enquiries@milgas.co.uk](mailto:enquiries@milgas.co.uk)

**Milgas Head Office:** Devonshire Business Park, Works Road, Letchworth Garden City, Hertfordshire SG6 1GJ

# HeatPlans from Milgas

We recognise that our success will be measured by **your** experience with us



## What is included in your service?

1 Performance of appliance discussed with customer	2 Inspection and condition check of:	3 Service	4 Performance check
<ul style="list-style-type: none"> <li>Customer concerns identified</li> <li>Future needs of the customer identified</li> <li>Customer advised of their obligations under the Gas Safety regulations 1998</li> <li>Efficient running of each appliance discussed</li> </ul>	<ul style="list-style-type: none"> <li>Appliance construction and fixings</li> <li>Ignitions of all burners</li> <li>Flame picture</li> <li>Freedom of action of all gas controls</li> <li>Automatic controls</li> <li>Ancillary controls</li> <li>Safety devices and valves</li> <li>Flues and flueways</li> <li>Combustion chamber/heat exchanger/heating body</li> <li>Mains cable and isolator</li> <li>Associated electrical equipment</li> <li>Provision of ventilation</li> <li>Appliance gas pressure</li> <li>Sacrificial anodes where appropriate</li> </ul>	<ul style="list-style-type: none"> <li>Gas turned off</li> <li>Water turned off</li> <li>Electrical supplies isolated</li> <li>Checking, cleaning, lubricating or adjusting and ensuring correct function of:                             <ul style="list-style-type: none"> <li>Burners &amp; pilots</li> <li>Ignition system</li> <li>Combustion chamber/heat exchanger</li> <li>Flues and flueways</li> <li>Safety devices and valves</li> <li>Manual and automatic controls</li> <li>Integral electrical controls</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Appliance(s) and associated pipework to isolating cock tested for soundness</li> <li>All other appliances relighted as found</li> <li>Earth connections checked</li> <li>Mains electrical supply restored</li> <li>Checked (adjusted where necessary):                             <ul style="list-style-type: none"> <li>Pilots and burners for gas rate, aeration etc</li> <li>Flame picture</li> <li>Ignition devices</li> <li>Manual and automatic controls</li> <li>Location of the thermocouple, pilot, weep jet, electrodes etc</li> <li>Location of any heat sensing probe</li> <li>Operation of all ancillary controls</li> <li>Appliance is level and stable</li> </ul> </li> <li>Combustion analysis carried out where appropriate and results indicated on service report</li> <li>Appliance wiped down</li> <li>Site cleaned and cleared</li> </ul>

### Gold Option

Full legal compliance can only be achieved by taking out this option in addition to one of our HeatPlans. The Gold Option includes a safety inspection of your appliance, flue and installation pipework as well as a gas leak test. If the installation passes we will provide you with written documentation – recognised by Corgi and industry bodies – that will be sufficient to fulfil your legal obligations\* under the 1998 Gas Safety Regulations and provide you with peace of mind.

### Business Compliance Service

*'It shall be the duty of every Employer or Self Employer person to ensure that any gas appliance, installation pipework or flue installed at any place of work under his control is maintained in a safe condition so as to prevent risk of injury to any person.'*

1998 Gas Safety (Installation and Use) Regulations

### Landlord Compliance Service

*'A landlord shall ... ensure that each appliance and flue ... is checked for safety within 12 months of being installed and at intervals of not more than 12 months since it was last checked for safety and ... ensure that a record in respect of any appliance or flue so checked is made and retained for a period of 2 years.'*

1998 Gas Safety (Installation and Use) Regulations

Looking after your boiler is not an option – it's the law

If you don't currently have an arrangement in place to service your gas appliances and check your installation pipework regularly, you risk breaking the law.

\* Some exclusions apply, please see Terms & Conditions for full details of cover.

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